

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Wendy-Ann Coyle et al.  
Serial No.: 10/660,900  
Confirmation No.: 6978  
Issued: January 8, 2008  
Patent No.: 7,318,029  
For: METHOD AND APPARATUS FOR A INTERACTIVE VOICE  
RESPONSE SYSTEM  
Examiner: M. Lerner  
Art Unit: 2626

Certificate of Electronic Filing Under 37 CFR 1.8  
I hereby certify that this paper (along with any paper referred to as being attached, or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.8(a)(4).

Dated: 8/18/09

Signature: Linh M. Lerner

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Madam:

Attached please find a Power of Attorney document and Statement Under 37 CFR 3.73(b) for the above-referenced patent application, the chain of title for which is identified at line 232 of the spreadsheet attached to the Statement Under 37 CFR 3.73(b).

Dated: 8/13/09

Respectfully submitted,

By R. F. Giunta

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